

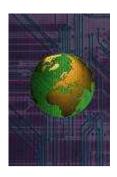
# **EPCglobal Enabling Unique Identification and Visibility**

**Chris Adcock President, EPCglobal Inc Milan, 22nd April 2009** 





## **EPCglobal Purpose**



# Take a <u>global</u> leadership role in developing and promoting <u>multi-industry</u>, <u>user driven</u> standards for utilising the <u>EPC</u>

### Principles:

- Neutral
- Not for profit
- Committed to open and royalty free standards
- User Driven and governed (Government and NGO's often participate in the standards process)
- Part of GS1



### **GS1 System of Standards**



#### The global language of business

OVERALL BENEFIT: Improving efficiency & visibility in supply and demand chains

#### **GS1 SOLUTIONS & SERVICES USING GS1 STANDARDS**

Solutions: POS / Inventory Management / Asset Management / Collaborative Planning / Traceability Services: Global (GSMP, GEPIR, Global Registry, Training and Accreditation) & Local (e.g. Certification, Implementation, Training)



System - Integrated system of standards









Global standards for automatic identification

Global standards for electronic business messaging

The environment for global data synchronisation

Global standards for RFID-based identification

Rapid and accurate. item, asset or location identification

Rapid, efficient & accurate business data exchange

Standardised, reliable data for effective business transactions

More accurate, immediate and cost-effective visibility of information

GS1 Identification Keys (e.a. GTIN, GLN, SSCC, GRAI, GIAI, GSRN, EPC) & Attribute Data (e.g. Best Before Date)



#### **GS1** around the world



Countries served on a direct basis from GS1 Global Office (Brussels)

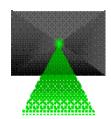
108 Member Organisations - 150 Countries served Local reach, global reach



# **EPCglobal founding principles (2004)**



Small, inexpensive, high performance tags



Networked, inexpensive readers

001

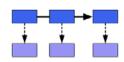
002

003

Serialized item tracking



Straightforward link with current systems



Distributed data



Global, multi-industry interoperability



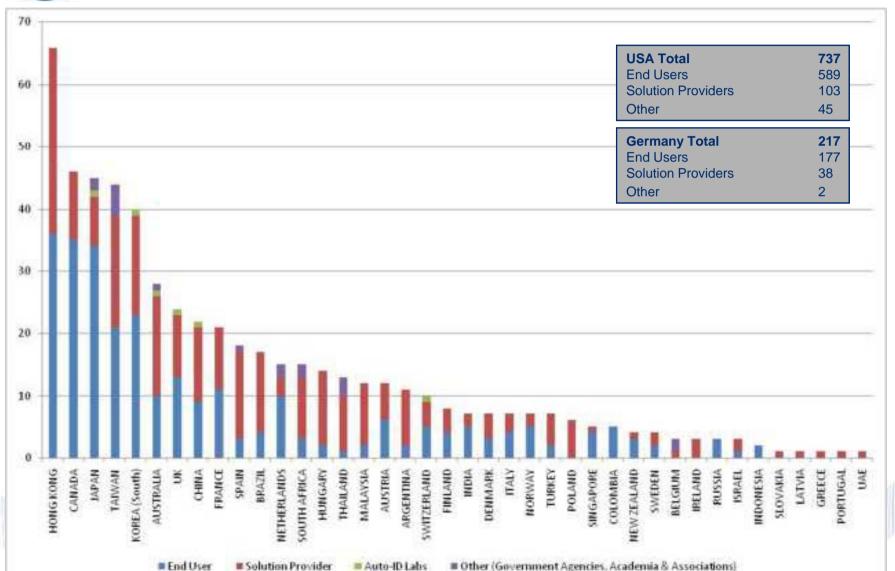
	March 2009
Asia Pacific	288
Europe	390
Latin America	33
ME & Africa	19
North America	783
TOTAL	1513

Each member joins only once in the location of the global head office



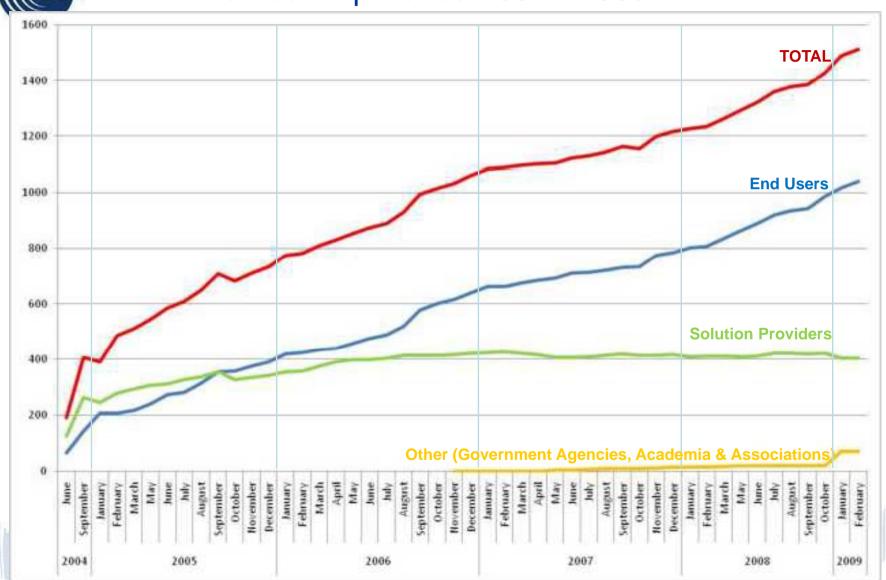
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#### Membership spans 42 countries (March 2009)





#### Membership trends 2004 - 2009





- Aerospace and Defence
- Agriculture
- Apparel, Fashion and Footware
- Automotive
- Chemical
- Consumer Electronics
- Food and Beverage
- FMCG
- Healthcare

- Information Technology / Computers
- Media and Entertainment
- Packaging
- Publishing
- Retail Supply Chain
- Telecommunications
- Transportation and Logistics
- Utilities

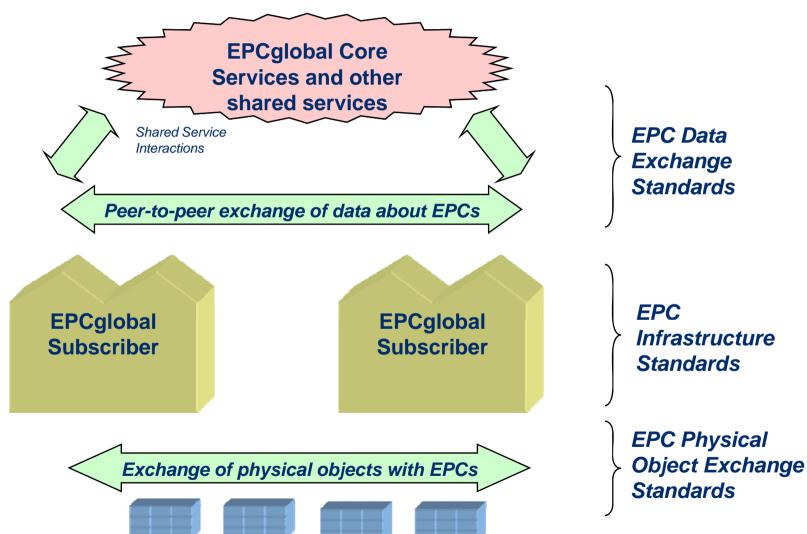


## Why are Global Standard important?

- Standards reduce complexity
  - Within and between organisations
  - For H/W and S/W production and purchase decisions
- Standards reduce cost
  - Implementation
  - H/W, S/W and Integration
- Standards allows organisations to focus more on how to use the information rather than how to get information
- Certification = confidence

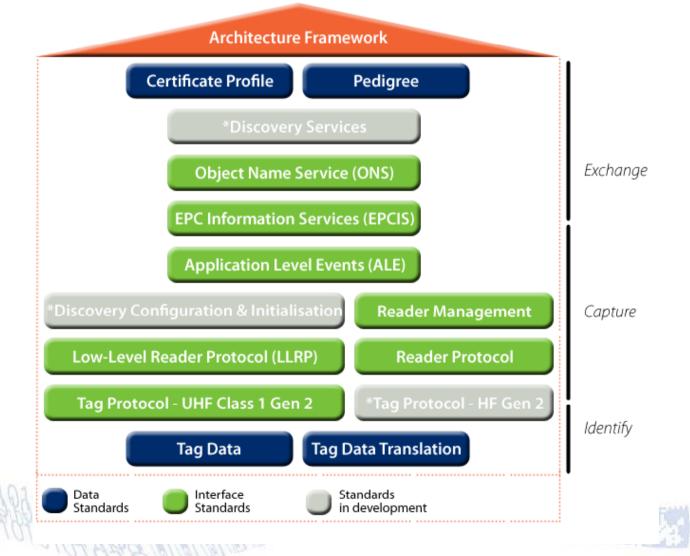


## **EPCglobal Standards Overview**



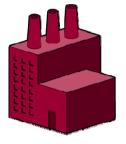


## **EPCglobal standards**





## **Vision: An Interconnected World**



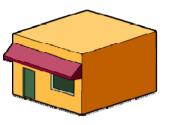
**Manufacturer** 

**Product Visibility** 



**Logistics** 

Track and Trace/
Anti-Counterfeiting



Retailer

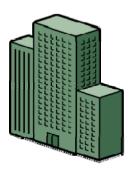
Targeted Marketing



Consumer

**Enhanced Consumer Experience** 

Visibility Architecture



**Enterprise** 



**Business Applications** 

Trillions of Products Networked Together







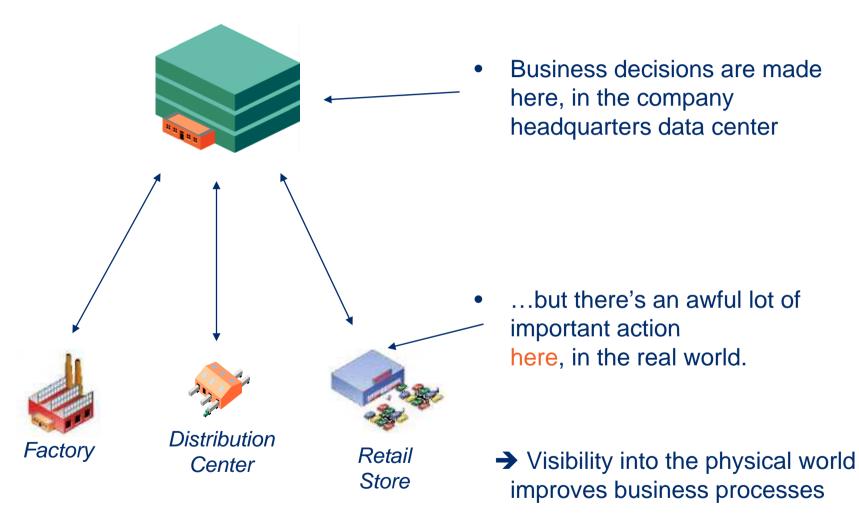


#### What is Visibility

- Knowing where things are or have been in time, and why;
  - not just within your own four walls, but also within supply chain partners walls
- Understanding the processes that affect the life of an object and its usage
- Providing the ability to answer a broad range of questions
  - i.e. status, current location, change of custody, etc.
- Bringing a newfound awareness of the physical world through supporting standards and systems
- Transformation of business processes through global visibility of products, assets and other "things"

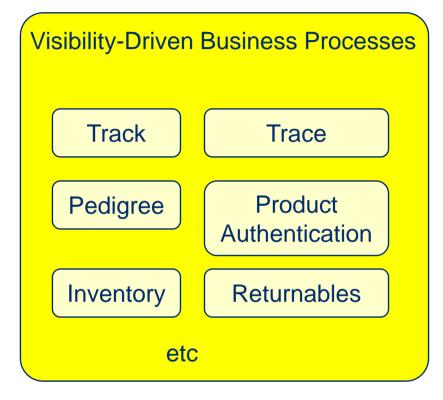


### Visibility into the Physical World

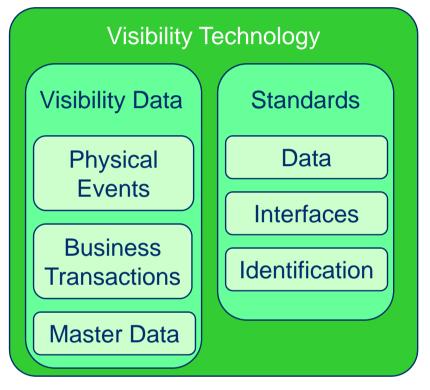




#### **The Visibility Landscape**



Business processes that rely upon, or are enhanced by, knowing where things are



Technology that provides to business processes knowledge of where things are



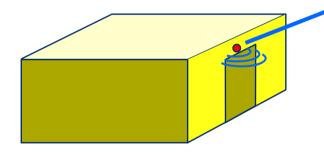
#### **Visibility-driven Business Processes**

- Tracking
  - "Where is my product now?"
  - Most recent observation of given physical asset(s)
- Tracing
  - "What is the history of where has my product has been?"
  - Multiple observations of given physical asset(s) through time and space
- Pedigree
  - Who has handled or had ownership of this product?
- Product Authentication
  - Is this product real or could it be a counterfeit?



### Using GS1 Identification Keys in EPC

- Consider this use case:
  - Hospital storage room that holds radioactive samples
  - Safety officer needs to track what's been in the room and for how long



Visibility Data Stream at Storage Room Entrance		
Time	Object	Key
9:23am	10cc Syringe #62852	Trade Item (SGTIN)
9:52am	Pharma Tote #2528	Reusable Transport (GRAI)
10:02am	Infusion Pump #52	Fixed Asset (GIAI)
10:52am	Nurse Jones	Employee (GSRN)
11:23am	Patient Smith's chart	Document (GDTI)

- Any type of object could be "seen" and understood
  - An EPC can include any GS1 key and additional data as needed



#### What are EPCIS and Visibility?

- EPCIS
  - An interface standard for exchanging event related information
    - What ?
    - Where ?
    - When ?
    - Why ?
  - Not only EPC but other identifiers
- Visibility
  - Seeing what happened and why it happened
  - Monitoring events, knowing the current or past "status" of things
  - Enabled by EPCIS and, in future, Discovery
  - Must be "Actionable Visibility" in order to deliver value



#### **Inventory Visibility**

- Product Visibility
- Asset Visibility
- Recalls

#### **Brand Protection**

- Counterfeit
- Diversion, Gray Market
- Channel Management

#### Chain of Custody

- Track and Trace
- Electronic Pedigree



Visibility enables traceability and authentication of products

Visibility supplies the custody information for creating authenticated chain of custody



#### Retail

- Wal Mart
  - RFID enabled stores 63% more efficient stock replenishment
  - 32% reduction in OOS
  - Roll out continues





#### Retail

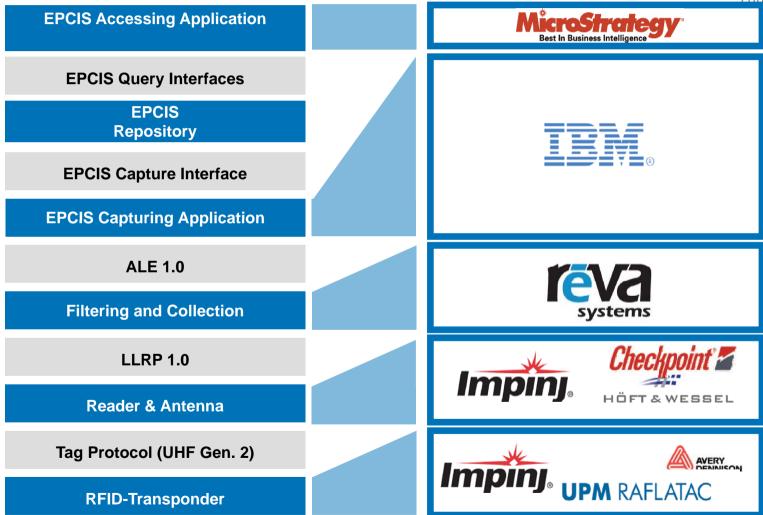
- Metro
  - Nearly all locations in Germany (9 DCs, 60 C&C, 250 Real)
  - 250 suppliers delivering tagged pallets
  - Future store
  - Galleria Kaufhof department store
    - Identify assets, location and items
    - Improved customer experience
    - Consumer notice
    - Electronic Article Surveillance
    - EPCglobal and GS1 standards used





#### **Use of all EPC ratified Standards**

METRO Group
Future Store Initiative



#### In Addition: Use of GS1 Standards

GIAI



METRO Group Future Store Initiative

#### **SGLN**



SGLN = Serialized Global Location Number (store)

GIAI = Global Individual Asset Identifier (product carrier)

SGTIN = Serialized Global Trade Item Number (article)



#### DHL

- France 6 DCs servicing 89 stores, 1.3 million pallets
- Dry and beverage logistics
- Accuracy, efficiency, claims reduction, productivity

#### Lockheed Martin

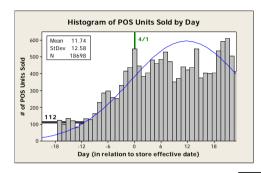
- Enterprise wide AIT application (2008-2011)
- Extensive use of EPCglobal standards

#### DoD

- 5000+ supplier delivering tagged products
- 20+ countries
- 1500+ sites
- 2500+ containers tracked per day
- 180000+ tag reads per month



- Johnson & Johnson
  - Promotions management



High value inventory management – stents



Orthopaedic implants





- Apparel
  - Throttelman Portugal
    - Reception lead time before 4.97 days, after <24hours</li>
    - Stock reduction 60%
  - Taracci Sweden
    - Automatic checkout
    - Improved customer service
    - Capital reduction -20%
    - Electronic article surveillance
    - Inventory count (2000 items per store). From 24 hours to 5 mins



- Apparel
  - Major retailer \$2.9 bn.
  - Shrink 4.7%, 135mm
  - Use of EPCIS to track product
  - Internal shrink 40% reduced by 25%
  - External shrink 60% reduced by 5%
  - Fraudulent returns reduced by 10%
  - Other inventory and stock management benefits realised



## **Visibility summary**

- EPCglobal and GS1 standards are enabling a level of visibility not previously available
- "Discovery" will complete the puzzle
- Visibility enables valuable use cases
  - From standards to business solutions and enablers of process transformation
- The practical reality will be the integration of multiple EPCglobal/GS1 standards across complex supply chains
- "Its all about visibility" there are challenges but also a vast world of opportunity....